

“Multi Numbers” service description

The “Multi Numbers” service allows the Subscriber to connect and use one or more phone numbers of foreign countries on one SIM card.

Service cost

1. The cost for connecting additional phone numbers, mandatory minimum payment and the monthly Subscription Fee for using these phone numbers are charged following the established rates for 2 (two) country categories:

- **Category 1** - connecting additional phone number and the monthly Subscription Fee for using this number according to the pricing conditions for each country (Table 1).
- **Category 2** - connecting additional phone number and the monthly Subscription Fee for using this phone number of a foreign country according to the pricing conditions for each country (Table 2).

Table 1. Category 1 countries

№	Country	SMS support	The cost of connecting a phone number, rub. (including VAT) ¹	The Subscription Fee cost per month, rub. (including VAT) ¹
1	American Virgin Islands	no	1 200	1 200
2	Argentina	no	-	1 200
3	Austria	no	-	1 200
4	Belgium	yes	-	1 200
5	Bosnia and Herzegovina	no	-	1 200
6	Bulgaria	no	-	1 200
7	Canada	yes	-	1 200
8	Croatia	no	-	1 200
9	Cyprus	no	1 200	1 200
10	Dominican Republic	no	-	1 200
11	Estonia	yes	-	1 200
12	France	no	-	1 200
13	Georgia	no	-	1 200
14	Germany	no	-	1 200
15	Greece	yes	-	1 200
16	Hong Kong	no	-	1 200
17	Hungary	no	-	1 200
18	Ireland	no	-	1 200

“Multi Numbers” service description

19	Israel	yes	-	1 200
20	Italy	no	-	1 200
21	Latvia	no	-	1 200
22	Luxembourg	no	-	1 200
23	Macedonia	no	-	1 200
24	Malta	no	-	1 200
25	Netherlands	yes	-	1 200
26	New Zealand	no	-	1 200
27	Norway	no	-	1 200
28	Puerto Rico	no	1 200	1 200
29	Russia	yes	-	1 000
30	Serbia	no	-	1 200
31	Slovakia	no	-	1 200
32	Slovenia	no	-	1 200
33	Spain	yes	-	1 200
34	Switzerland	no	-	1 200
35	Turkey	yes	1 200	1 200
36	Ukraine	no	-	1 200
37	United Kingdom	no	-	1 200
38	United Kingdom Channel Islands	no	1 200	1 200
39	USA	no	-	1 200

Table 2. Category 2 countries

№	Country	SMS support	The cost of connecting a phone number, rub. (including VAT) ¹	The Subscription Fee cost per month, rub. (including VAT) ¹
1	Albania	no	-	2 200
2	Angola	no	7 100 ³	5 900
3	Australia	yes	-	2 200
4	Bolivia	no	-	11 300
5	Brazil	yes	4 800 ³	1 200
6	Cameroon	no	7 100 ³	5 200
7	Chile	yes	-	1 700
8	Colombia	no	-	2 200
9	Costa Rica	no	2 900 ³	1 700
10	Czech Republic	yes	6 800 ³	1 700
11	Denmark	yes	4 800 ³	1 200
12	El Salvador	no	-	1 700
13	Finland	yes	-	1 700
14	French Guiana	no	24 400 ²	6 100
15	Ghana	no	-	6 600
16	Guatemala	no	-	2 200

“Multi Numbers” service description

17	Iceland	no	-	1 700
18	India	no	-	6 600
19	Indonesia	yes	43 200 ³	10 800
20	Jamaica	no	-	6 600
21	Japan	no	-	1 700
22	Kenya	no	2 400 ³	1 200
23	Lithuania	yes	4 800 ³	1 200
24	Malaysia	no	-	3 300
25	Mexico	yes	-	1 700
26	Montenegro	no	4 400 ³	3 200
27	Nicaragua	no	-	6 100
28	Nigeria	no	13 200 ²	3 300
29	Pakistan	no	2 900 ³	1 700
30	Panama	no	-	1 700
31	Paraguay	no	-	13 400
32	Peru	no	-	1 200
33	Philippines	no	2 900 ³	1 700
34	Poland	yes	-	1 700
35	Romania	yes	2 400 ³	1 200
36	Singapore	yes	17 600 ³	4 400
37	South Africa	yes	-	1 700
38	Sweden	yes	-	1 700 ²
39	Taiwan	no	2 900 ³	1 700
40	Taiwan	yes	-	2 200
41	Uganda	no	-	2 200
42	Venezuela	no	-	2 200
43	Vietnam	no	-	2 200

¹ The connecting cost of phone number and the monthly Subscription Fee for using the number in a separate foreign country of category 1, 2 may differ from the costs indicated in Table 1 and Table 2. The costs depend on the phone number individual selection at the request of the Customer and if there is a technical possibility of individual selection of a telephone number.

² Countries for which a prepaid usage period of three (3) months is valid.

³ Countries for which a prepaid usage period of four (4) months is valid.

2. The Service Fee is made in accordance with the established cost, depending on the category of the country (Table 1, Table 2).

3. Within the framework of the "Multi-numbers" Service, it is technically possible to port additional numbers of other operators into the Global Telecom LLC network. The number porting service, except for the "Russia" direction, is paid additionally.

Cost and terms of porting (number porting) depending on the country are available upon request from Customer Service at 9090 or +7 (958)900-90-90.

4. For the "Russia" destination, the Customer Service can choose a "vanity" number (a number with the desired combination of digits). The cost of a "vanity" number can be specified by Customer Service at 9090 or +7 (958)900-90-90-90.

5. The calculation period is set equal to 1 (one) calendar month in which the Service is provided.

6. The service is provided if the Subscriber's personal account balance contains:

“Multi Numbers” service description

- the minimum amount required to connect a telephone number and write off the Subscription fee for the first month of use;
- the amount of the prepaid period, including the connection fee and the Subscription fee for the prepaid period.

7. When connecting the Service, the first month of using the Service is the period from the moment of connection until the end of the current billing period. At the time of Service activation, the cost of connection and the Subscription Fee for the first month of use in full for the current billing period are debited from the Subscriber’s Balance Account. For a number of countries (which have a prepaid usage period), the debit is immediate for 3 or 4 months respectively.

Further, the Subscription Fee is debited in full, regardless of any Blockings on the Subscriber’s phone number or Balance Account on the first day of each month, if there are funds on the Subscriber’s Balance Account and they are sufficient for debiting the Service in full.

In countries that have a prepaid usage period of three (3) or four (4) months, the debiting of subsequent charges will start on the first (1st) day of the 4th and 5th month of use of the Service respectively.

8. The service is not provided if the Subscriber does not use the DID number for 30 (thirty) calendar days with zero or negative balance, or insufficient funds for subscriber fee debiting, or in case of independent cancellation of the service.

9. If the Subscriber disconnects the Service before the expiration of the paid month, the Subscription Fee for unused days in the reporting period is not refunded.

10. Several “Multi Numbers” Services with one or different categories of numbers can be connected simultaneously on the Subscriber’s number.

11. Global Telecom, LLC reserves the right to change the Service cost provided to the Subscriber.

12. The change in price for the “Multi Numbers” Service is valid for all new connections of additional numbers. For Subscribers who connected additional numbers before the date of signing this Order, the cost of the service does not change.